







SMM4WIN Project: "Social media marketing skills for fostering the inclusion and employability of young people with disabilities", n° 2019-2-PL01-KA205-066133

Training program "SMM: Social media marketing" for young people with disabilities

The course of advance level

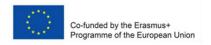
Topic 1 – PART 2

# "New Jobs in Social Media Marketing. The Future of Jobs"

#### **Topic 1 Structure**

Part 1. The Future of Jobs

Part 2. Jobs and Social Media: opportunities







#### PART 2

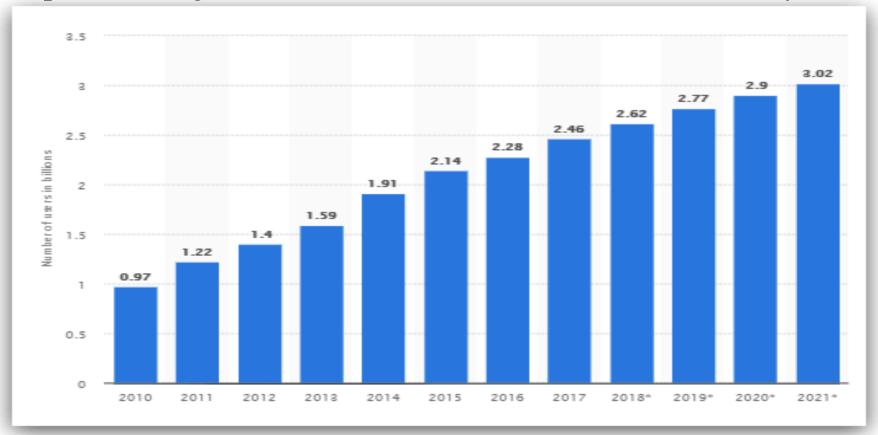
## Jobs and Social Media: opportunities





#### **SMM** opportunities

Social media marketing jobs are one of the fastest-growing opportunities. And that's because SMM is a growing industry. It is expected that global social media users will cross 3 billion by 2021



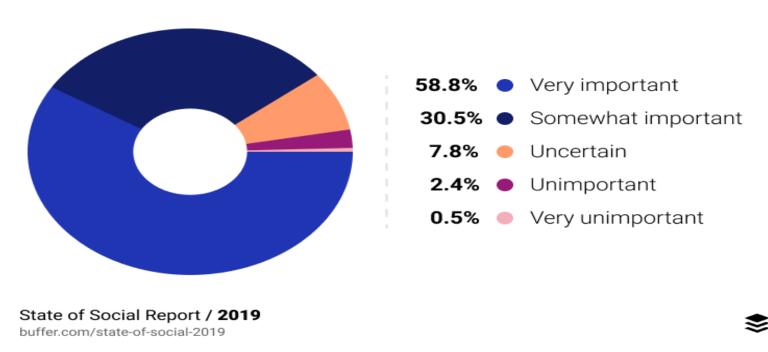




#### **Opinion of marketers**

State of Social 2019 report by Buffer: 89.3% of marketers said that social media is very important or somewhat important to their overall marketing strategy

How important is social media to your overall marketing strategy?





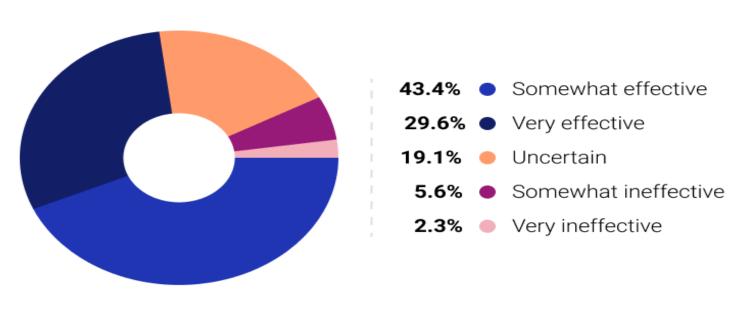




#### **Opinion of marketers**

73% of marketers reported that SMM is very (or somewhat) effective for their businesses

How effective has social media marketing been for your business?



State of Social Report / 2019 buffer.com/state-of-social-2019





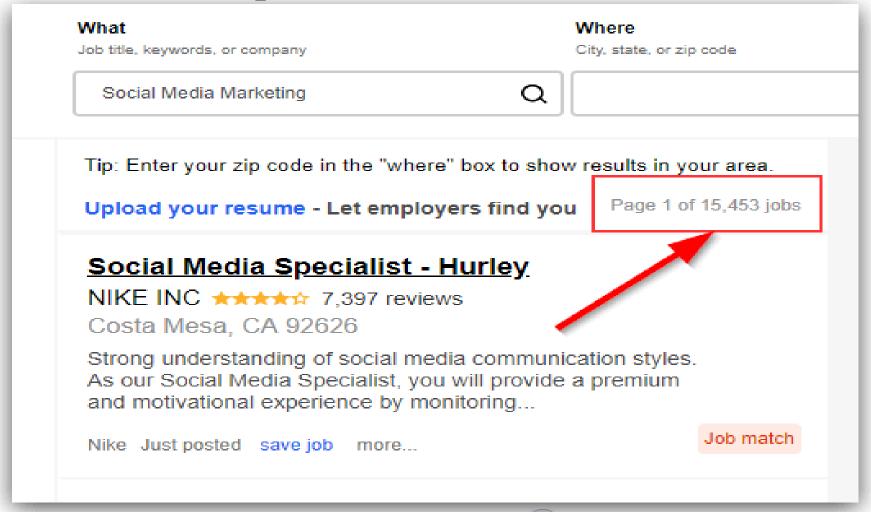






#### **SMM** opportunities

Just one example







#### SMM jobs (examples)

- ☐ SMM manager
- □ Blogger
- ☐ Targetologist
- ☐ Content marketer
- ☐ Community manager
- ☐ Others (new professions will continue to emerge)







#### **SMM** manager

☐ Develops ideas for posts
☐ Prepares content, posts, photos and videos
☐ Writes texts and creates graphics
☐ Communicates with subscribers
☐ Responds to comments
☐ Creates active groups and communities
☐ Attracts new members to groups
☐ Places ads on social networks
☐ Works with reputation, handles negativity neutralizing
black PR and much more





#### SMM manager (main knowledge and skills)





#### SMM manager (pros vs minuses)

Pros
☐ Interesting creative work
☐ High wages
☐ The ability to work remotely from home and conduct personal projects
☐ Career opportunities from junior SMM specialist to SMM manager managing a
team
☐ The opportunity to learn a profession on their own or by courses
☐ Quick start: an opportunity to master the basics of a specialty in 3-4 months
Minuses
☐ A large amount of work with the compulsory preparation of analyzes, reports,
monitoring
☐ Often irregular working hours in front of a computer monitor and dependence on
mobile power and Wi-Fi
☐ Many employers still do not have a complete understanding of the competencies of
an SMM manager and the activities of a specialist in this area, which can lead to
disagreements over wages
☐ Possibility of negative, offensive comments and remarks under publications







#### **Blogger**





#### Blogger (main skills)

- □ Impeccable knowledge of the blog topic
- ☐ Ability to find and tell interesting information
- ☐ Ability to write interestingly (so that subscribers would like to comment on publications and send to friends)





#### Blogger (pros vs minuses)

#### **Pros** ☐ The blog provides ample opportunities for self-expression and creativity. Being engaged in blogging any person is able to identify the best qualities in himself and develop them ☐ Solid earnings from advertising is possible ☐ Ability to make a large number of new friends ☐ Need to develop constantly and to gain new knowledge, mastering contextual advertising, search engine optimization and other Internet marketing tools ☐ The blogger is his own boss. Free schedule, there is no age limit. Both adults and teenagers may become successful bloggers ☐ Development of entrepreneurial skills. Blogger is engaged in advertising, customer search, sales, promotion on a daily basis. As a result, many private profiles become full-fledged business projects **Minuses** ☐ The profile can fail. Success doesn't come overnight, the audience is built up by months of hard work ☐ To be successful profile needs to be updated regularly. This is a significant time investment. If the update occurs from time to time and depends on the mood of the author, the loss of subscribers is inevitable ☐ Blogging is directly related to publicity. This is exhausting for many people. Not everyone is able to constantly be under the scrutiny of the public and listen to numerous criticisms of their work ☐ Inadequate fans are capable of systematically disturbing the peace of a popular blogger







#### **Targetologist**

☐ Targeted advertising is shown only to the target audience of the advertiser. The client sets certain parameters of the desired audience (geography, age, profession, interests, and so on) ☐ Main task is to adjust advertising so that it attracts the right audience ☐ Preparation of advertisements ☐ Tracking placement performance ☐ Placement adjustments, experiments with pictures, texts, formats





### Targetologist (main knowledge and skills)

☐ Knowledge of the rules and tools of a specific site where you will need to work ☐ Knowledge of basic concepts and terms of marketing ☐ Ability to quickly learn and adapt ☐ Attention to detail, inquisitive mind, patience. You will have to independently study the functionality of the systems, conduct analytics ☐ Ability to work in Excel is very useful





#### Targetologist (pros vs minuses)

#### **Pros** ☐ A rare combination of creativity and analytics ☐ A good opportunity for growth - in terms of projects and tasks, budgets, career (if you work for a company) ☐ The main thing for the client and the employer is your ability to think. It doesn't matter which university you graduated from (or didn't graduate from). By the way, there are no specialized faculties in this specialty at all ☐ High demand for specialists **Minuses** ☐ Constant work at the computer. If you are restless, you will quickly get tired ☐ Targeted advertising systems are developing and becoming more complex, which requires constant professional development







#### **Content marketer**

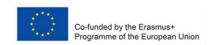
His task is to make sure that publications add value to the business. It determines what articles need to be written, how to format them and where to distribute them in order to complete the assigned tasks.

Ma	in responsibilities:
	Analysis of the target audience and competitors
	Drawing up a content strategy
	Choice of formats and types of content for the site
	Managing a team of authors, designers and other
pro	ofessionals
	Preparation of content of the required quality and on time
	Distribution of content on the Internet
	Analysis of the effectiveness of content marketing

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## Content marketer (main knowledge and skills)

Basics of marketing and advertising
Ability to draw up content strategies and content plans
Ability to write and edit texts, literacy
Basic knowledge of HTML and CSS and understanding how site
nagement systems works
Basic knowledge of social networking
Ability to distribute content on the Internet and knowledge how to do it
Ability to analyze the target audience and competitors
Deep knowledge in the field of content strategy development
Ability to select the right types of content for different publications and
oducts
Ability to professionally distribute content, build distribution channels
Deep knowledge of Internet analytics
Knowledge how to manage the editorial office (including remotely)







#### **Examples of Content Marketing**

□ Blogs ☐ News stories ☐ Press releases ☐ Interviews ☐ Emails ☐ Social media posts ☐ Research reports ☐ Case studies ☐ Ebooks ☐ Webinars ☐ Tutorials ☐ Slide shows ☐ Infographics ☐ Videos







#### Content marketer (pros vs minuses)

Pros
☐ Interesting creative and analytical work
☐ Deficite of content marketers in the market (the profession is
young)
☐ The ability to work remotely in a large company
☐ The field is actively developing, which increases the demand for
representatives of this profession
Minuses
☐ It is necessary to constantly learn and develop
☐ It is difficult for a beginner with no experience to find a first job
☐ Clients often expect quick results
☐ Employers don't know what can and can't be asked of a content
marketer. Sometime they are loaded with unnecessary functions

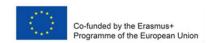






#### **Community manager**

Manages communities (for example, a group on social networks for
fans of computer game or musical group, forum for residents of
neighborhood, community of popular brand).
☐ Main responsibilities:
☐ Replies to comments about a company or its product in social
networks, chats, websites
☐ Management of discussions, moderation (or management of a
team of moderators)
☐ Help in resolving conflicts between community members
☐ Drawing up a content strategy, content development
☐ Organization of joint offline activity of participants
☐ Working with opinion leaders, holding events for them
☐ Collecting and analyzing feedback from community members







## Community manager (main knowledge and skills)

☐ Define the target audience, segment it, identify the needs of the
audience
☐ Create an editorial policy
☐ Prepare a content plan
☐ Create content to communicate with community members
☐ Process the negative
☐ Work with media partners, opinion leaders, bloggers
☐ Organize events (online and offline)
Personal qualities are important also:
☐ Empathy, developed emotional intelligence
☐ Ability and desire to communicate: engage in conversation,
motivate and inspire
☐ Organizational skills and analytic skills







## Community manager (pros vs minuses)

#### **Pros**

☐ Good perspectives (community manager is called the profession of the future)
☐ Interesting, non-routine work
☐ Freedom of action: you decide a lot yourself
☐ Possibility of career growth or a free career (work for yourself)
☐ Useful skills. Even if you will do something else in the future, the knowledge and experience gained in this profession will be useful in life
☐ Possibility to work remotely, with convenient schedule, including with large brands

#### **Minuses**

☐ Probability of professional burnout. Constant communication in the mode of "politeness, friendliness, positive" consumes spiritual resource ☐ Blurred work schedule (including possible work on weekends or in evening time)







## Career opportunitis in SMM (Western experience)





#### Social Media Marketing Intern

#### Major tasks:

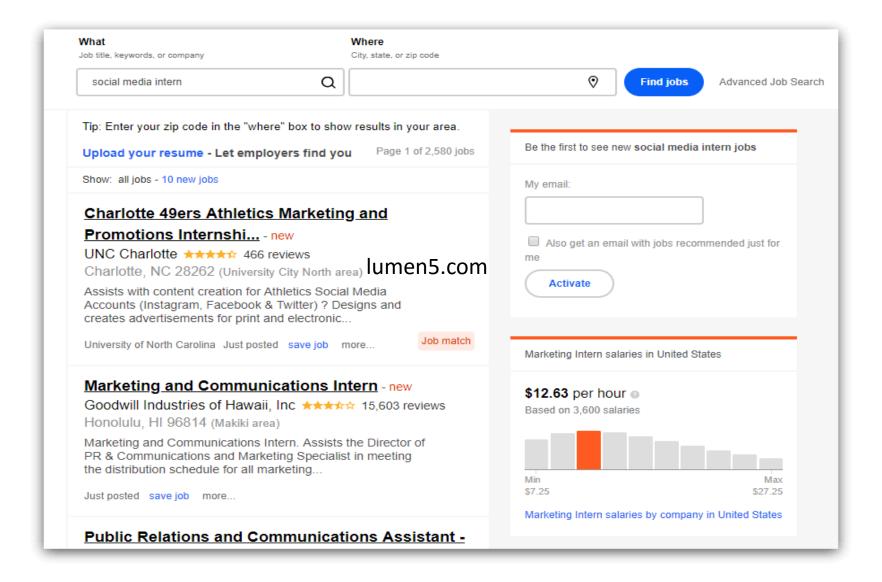
- □ Create or help in the creation of social media marketing campaigns and strategy
- Support the marketing team on daily social media activities
- □ Develop the editorial calendar
- ☐ Manage social media accounts on various social media platforms
- □ Create and publish social media content across all social
- networks
- □ Assist in designing relevant media for social posts
- ☐ Measure digital media performance
- □ Conduct analysis and reports on a regular basis





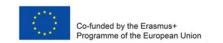


#### Social Media Marketing Intern



#### **Social Media Coordinator**

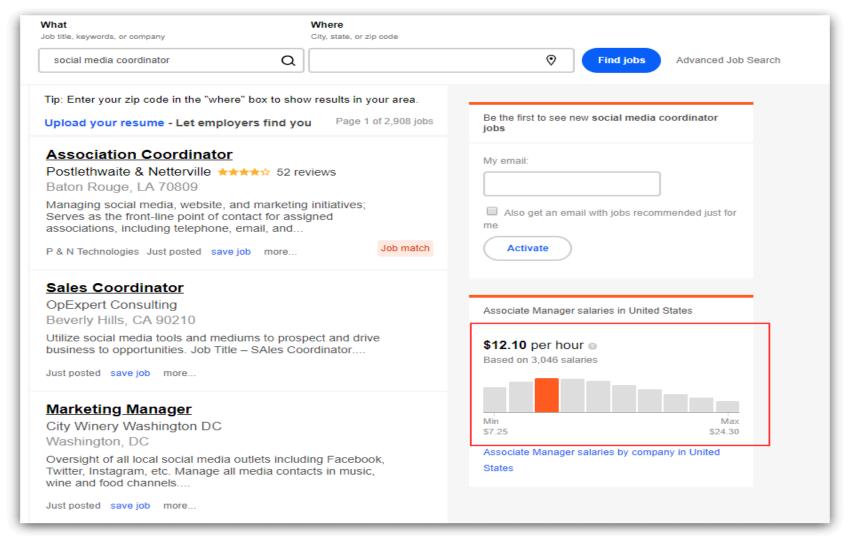
Major tasks:
☐ Collaborate with marketing and social media marketing team
☐ Act as a bridge between the social media manager and the rest of
the social media marketing team
☐ Help to craft the social media strategy
☐ Handle content management and implement campaigns
☐ Generate reports and performance analysis
☐ Manage social media accounts
☐ Design and develop content for an editorial calendar
☐ Respond to social media marketing team queries
☐ Prepare presentations
☐ Conduct and manage events







#### **Social Media Coordinator**



#### Other great jobs

- □ Social Media Remote
- ☐ Social Media Assistant
- ☐ Social Media Marketing Specialist
- ☐ Social Media Strategist
- ☐ Social Media Manager
- ☐ Social Media Marketing Manager
- ☐ Social Media Manager Remote
- ☐ Social Media Director







#### Social Media Director (WOW!)

Major tasks:
☐ Assist in strategy development
☐ Develop a system to measure and track the long-term
performance
☐ Conduct decision-making
☐ Handle public relations and media coverage
☐ Develop networks and links
☐ Policy development
☐ Work cross-functionally with SEO, graphic design, email
marketing, and content teams
☐ Manage social media manager and assistants







#### **Social Media Director**

social media director Q	Find jobs Advanced Je
Tip: Enter your zip code in the "where" box to show results in your area.	
Upload your resume - Let employers find you Page 1 of 5,850 job	Be the first to see new social media director jobs
Part-Time Social Media Coordinator (Spanish	My email:
Speaking)	
Khoros ★★★★☆ 31 reviews	
California +1 location	Also get an email with jobs recommended just for me
The Social Media Coordinator will manage Facebook Group- based social communities. The Social Media Coordinator will work collaboratively with Strategists,	Activate
Just posted save job more Job match	
Recreation Manager, Faculty Student Association,	
Full-time  Jamestown Community College ★★★★ 29 reviews  Jamestown, NY 14702	\$15.62 per hour  Based on 1,149 salaries
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Jamestown Community College **** 29 reviews Jamestown, NY 14702  \$29,650 - \$44,473 a year  Coordinate marketing efforts for community and corporate fitness program through health insurance program providers, communications with corporations and small	Based on 1,149 salaries  Min Ma \$7.25
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#### **Social Media Director**

The salary might seem low because a social media director is responsible for social media marketing only. Therefore, it is different than a marketing director job. The salary of a marketing director can go as high as \$150K+ a year.

- ☐ Being a social media director, you'll lead the social media team only. Therefore, the average salary of a social media marketing director can skew on the low side.
- ☐ Each company places a different value on their social media presence. Ideally, you should look for the one that places a high value on it.

#### **Social Media Director**

Major tasks:
☐ Assist in strategy development
☐ Develop a system to measure and track the long-term
performance
☐ Conduct decision-making
☐ Handle public relations and media coverage
☐ Develop networks and links
☐ Policy development
☐ Work cross-functionally with SEO, graphic design, email
marketing, and content teams
☐ Manage social media manager and assistants







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